

COMMERCIAL PACKAGE QUESTIONNAIRE FOR MED SPAS

Commercial Property | General Liability | Medical Professional Liability | Business Income | Plate Glass



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Applicant:

Email:

iPhone Files/Preview: tap a Yes/No square and type X.

1. Applicant and Contact Information

Legal business name

DBA

Physical address

City

State

ZIP

Mailing address (if different)

Primary contact

Title

Phone

Website/social media

FEIN

Requested effective date

Entity type:

LLC

Corporation

Sole proprietor

Partnership

Date operations began

Years in business

Years of owner experience

2. Ownership, Licensing and Medical Oversight

Owner/Member name

Ownership %

Professional title

License number

State licensed

Years licensed

Board certification/specialty

Is a medical director, collaborating physician, or supervising physician required or used?

Yes

No

If yes, explain:

Medical director name

License number

Written agreement effective date

Agreement reviewed by counsel?

Has any owner or provider ever had a license restricted, suspended, investigated, or disciplined?

Yes

No

If yes, explain:

3. Business Operations

Describe the full scope of the med spa operations, target clientele, and any services not listed elsewhere:

Days open per week	Hours of operation	Projected patients/week	
Projected annual gross revenue	Retail product sales revenue		
Average patient charge	Highest single treatment charge		
Square footage occupied	Number of treatment rooms		
Will any services be performed away from the insured premises, including mobile, home, hotel, event, or pop-up services?	Yes	No	
If yes, explain:			
Will the business rent space, treatment rooms, or equipment to other practitioners?	Yes	No	
If yes, explain:			
Will any services be provided to minors?	Yes	No	
If yes, explain:			
Will alcoholic beverages be served or sold?	Yes	No	
If yes, explain:			
Will retail products be private label, compounded, imported, or manufactured for the applicant?	Yes	No	
If yes, explain:			

4. Staffing and Provider Schedule

List every individual who will provide, assist with, or supervise services. Attach a separate roster if needed.

Name	Title/License	FT/PT/1099	Years exp.	Services	Own PL?
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Are all independent contractors required to maintain their own professional liability coverage and provide certificates?	Yes	No
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PROCEDURES AND SERVICES SCHEDULE



Check each service performed and enter projected percentage of annual gross revenue. Total should equal 100%.

5. Aesthetic, Medical and Wellness Services

Service	% Revenue	# Annual
Neurotoxins (Botox/Dysport/Xeomin)		
Dermal fillers		
Biostimulators (Sculptra/Radiesse)		
Microneedling		
RF microneedling		
Chemical peels		
Facials/Hydrafacial		
Microdermabrasion		
Dermaplaning		
PRP/PRF injections		
Hair restoration		
PDO/thread lifts		
Laser hair removal		
IPL/BBL photofacial		
Laser skin resurfacing		
Tattoo removal		
Body contouring		
Skin tightening		
IV hydration		
IM injections		
Vitamin injections		
Weight-loss management		
GLP-1 medications		
Hormone replacement therapy		
Medical-grade skincare sales		
Teeth whitening		
Other		
Total projected revenue %	Other service description	

6. Professional Liability Underwriting

Are written patient intake forms and medical histories completed before treatment?	Yes	No
Are written informed-consent forms specific to each procedure used and retained?	Yes	No
Are before-and-after photographs maintained with patient consent?	Yes	No
Are treatment records maintained in a secure electronic medical record system?	Yes	No
Are pre-treatment contraindications and medication interactions screened?	Yes	No
Are post-treatment instructions and emergency contact information provided?	Yes	No
Are written protocols in place for adverse reactions, anaphylaxis, vascular occlusion, burns, and infection?	Yes	No
Are emergency medications and supplies available, including epinephrine and hyaluronidase where applicable?	Yes	No
Is CPR/BLS certification current for all clinical providers?	Yes	No
Are all injectables, medications, and devices obtained from authorized U.S. sources?	Yes	No
Are any treatments performed under general anesthesia, deep sedation, or conscious sedation?	Yes	No
If yes, explain:		
Are any surgical, invasive, or incision-based procedures performed?	Yes	No
If yes, explain:		
Are any compounded medications prescribed, administered, or dispensed?	Yes	No
If yes, explain:		
Are any controlled substances prescribed or dispensed?	Yes	No
If yes, explain:		
Are telemedicine consultations or prescriptions provided?	Yes	No
If yes, explain:		
Are services provided under standing orders, protocols, or delegated authority?	Yes	No
If yes, explain:		
Has any patient complaint, demand, board inquiry, incident, or circumstance occurred that could lead to a claim?	Yes	No
If yes, explain:		

7. Injectable, Laser and Device Controls

Are injectables stored and handled according to manufacturer requirements?	Yes	No
Are lot numbers, expiration dates, injection sites, and quantities documented in each patient record?	Yes	No
Do all providers receive documented manufacturer or formal training for each injectable, laser, and device used?	Yes	No
Are written eyewash, evacuation, and laser safety protocols used where applicable?	Yes	No

Additional details or corrective actions:

COMMERCIAL GENERAL LIABILITY

Premises, products, completed operations, and non-medical exposures.



8. Premises and General Liability

Premises status	Landlord name		
Annual rent	Lease term expiration	Occupancy date	
Does the lease require the landlord/property manager to be named as an additional insured?		Yes	No
If yes, explain:			
Are certificates of insurance required from all vendors, contractors, and practitioners?		Yes	No
Are there any wet areas, showers, saunas, steam rooms, pools, or hot tubs?		Yes	No
Are there any trip hazards, raised platforms, stairs, dim lighting, or loose rugs in treatment/client areas?		Yes	No
Are candles, open flames, oxygen, compressed gases, or flammable chemicals used or stored?		Yes	No
Are food, beverages, supplements, or nutraceuticals sold or served?		Yes	No
Are private-label or proprietary products sold?		Yes	No
Will the applicant host classes, parties, demonstrations, promotional events, or off-site events?		Yes	No
Will signage, advertising, social media, testimonials, or influencer marketing make medical or guaranteed-result claims?		Yes	No
Will the applicant collect deposits, memberships, subscription fees, gift cards, or prepaid treatment packages?		Yes	No

9. General Liability Limits Requested

Requested limits:	\$1M per occurrence / \$2M aggregate	Other
Additional insureds / waiver of subrogation / primary and noncontributory wording required by contract:		

10. Location and Building Information

Year built	Construction type	Number of stories	
Roof type	Roof age	Last roof update	
Electrical update year	Plumbing update year	HVAC update year	
Protection:	Central-station burglar alarm	Central-station fire alarm	Sprinklered
Is the premises located in a shopping center, mixed-use building, or shared professional suite?		Yes	No
Any prior water intrusion, mold, roof leaks, flooding, or unrepaired damage at the premises?		Yes	No

11. Property Values - Replacement Cost

Tenant improvements and betterments	\$
Furniture, fixtures, and office equipment	\$
Medical and aesthetic equipment	\$
Computers, electronics, and phone systems	\$
Inventory, supplies, injectables, and retail products	\$
Exterior signs and awnings	\$
Property of others in applicant care/custody/control	\$
Total business personal property limit requested	\$

12. Equipment and High-Value Property Schedule

Manufacturer / Model	Description	Year	Serial #	Value
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Plate-glass details and replacement-cost information.

13. Plate Glass

Does the suite have exterior storefront glass, interior glass walls, mirrors, glass doors, or specialty glass? Yes No

Approx. number of panes Largest pane dimensions Estimated replacement value

Describe glass locations and any landlord-required glass coverage:

BUSINESS INCOME AND EXTRA EXPENSE



Estimate the financial impact of a covered shutdown at the insured location.

14. Business Income Worksheet

Projected annual gross revenue	Projected annual net income
Average monthly gross revenue	Average monthly operating expenses
Monthly payroll included in loss calculation	Monthly rent
Monthly debt/lease payments on equipment	Other continuing expenses
Seasonal peak months	Peak-month revenue

15. Recovery and Dependency Information

Estimated time to reopen after major fire/water loss	Desired indemnity period	
Could operations temporarily relocate to another office or shared clinical location?	Yes	No
Would loss of a key provider or medical director stop or materially reduce operations?	Yes	No
Is the business dependent on a specific utility, landlord service, supplier, pharmacy, device manufacturer, or software vendor?	Yes	No
Would a covered loss at a neighboring tenant prevent access to the premises?	Yes	No
Are any revenues generated from prepaid packages, memberships, subscriptions, or recurring plans?	Yes	No
Describe the minimum extra expenses needed to continue operations (temporary space, rental equipment, expedited shipping, advertising, records recovery,		

16. Limits Requested

Business income limit requested:	Period of restoration:
Extra expense limit requested:	

INSURANCE HISTORY, CLAIMS AND SIGNATURE



Attach loss runs, prior policies, lease requirements, equipment list, and provider resumes when available.

17. Current and Prior Insurance

Current carrier - GL/Property	Policy expiration	
Current carrier - Professional Liability	Policy expiration	
Current annual premium	Current deductible/SIR	Reason for shopping
Has any insurer declined, cancelled, non-renewed, or restricted coverage for this applicant or any provider?	Yes	No
Is any requested coverage currently uninsured or has there been a lapse in coverage?	Yes	No

18. Claims, Incidents and Loss History - Past 5 Years

Any professional liability claims, patient demands, refunds due to injury, board complaints, or adverse treatment events?	Yes	No
Any general liability, slip/fall, product, property damage, fire, theft, water, glass, or business income losses?	Yes	No
Loss details (date, claimant, allegation/cause, amount paid/reserved, corrective action):		

19. Requested Coverage Summary

Commercial Property - Special Causes of Loss / Replacement Cost

Commercial General Liability - \$1,000,000 per occurrence minimum

Medical Professional Liability / Malpractice

Business Income and Extra Expense

Plate Glass

20. Applicant Certification and Signature

The applicant represents that the information provided is true, complete, and accurate to the best of the applicant's knowledge. The applicant understands that this questionnaire does not bind coverage and that coverage is subject to carrier underwriting, terms, conditions, exclusions, and receipt of premium.

Applicant name	Title
Signature	Date
Agent name	Agency
Agent phone/email	